


Six Sigma Yellow Belt Training

November 7-8, 2012 • Hyatt Regency • San Antonio, TX



Master techniques to reduce costs, improve quality and advance your lab's clinical mission

**Your Instructor: Maureen Harte, MT(ASCP)
Certified Lean Six Sigma Master Black Belt**

Maureen's passion is to educate people at all organizational levels on the power of Lean Six Sigma, including the knowledge that robust and sustainable process improvement does not require months of time, endless resources, or high-level engineering and statistical knowledge. Maureen has extensive experience designing and delivering effective process improvement and change management workshops and training sessions to a global clientele.

This Yellow Belt training is a first for the laboratory profession, because it's a program designed specifically for clinical lab professionals and taught by a certified medical technologist (MT).

Fact: Our Six Sigma Yellow Belt training provides personal attention and hands-on training.

Benefit: You will be asked to bring a real-life challenge from your laboratory. These real-life issues and your experiences will be used to teach the Six Sigma principles and methodology you need to create your own customized, effective, and lasting solutions.

Fact: Your lab has a high demand for quality management.

Benefit: You'll gain an understanding of how to use transactional process tools and engineering tools to solve challenges and permanently "raise the bar" for quality in your lab.

Fact: Six Sigma Yellow Belt training takes the "mystery" out of process improvement.

Benefit: This course will expand dramatically the ways that you can help your lab, ranging from daily operations to improved CLIA/CAP Accreditation compliance and inspection readiness.

Fact: Six Sigma Yellow Belt training helps you to identify your lab's barriers to increased performance and profitability.

Benefit: You'll get the customized tools and gain the insights and competence you need to charter high-impact quality and process improvement projects from definition, through change implementation, to sustainable success!

Who Should Attend

• Department managers • Section Managers • Administrators
• Supervisors • Team members involved in process improvement

This course is designed to return you to your lab energized and prepared to tackle the important issues, as well as contribute to enhanced quality and a more productive management structure.

Your Certificate of Completion will be awarded at the course's completion, and your Six Sigma Yellow Belt training is also eligible for CE's/CEU's.

Register right now to certify as a Six Sigma Yellow Belt, and get your training taught by laboratory professionals, expressly for lab professionals like you! At the conclusion of this intensive two-day workshop, you'll take with you a clearly defined road map that equips you to work through any clinical laboratory process challenge, and to plan, execute, and successfully complete quality improvement projects as they apply to the work you do every day!

Day One Agenda

Course Objectives

- Six Sigma defined
- Six Sigma methodology

Six Sigma Overview

- Definition of a defect
- Causal thinking and the funneling effect

Define Phase

- Project selection and charter
- Stakeholder analysis

Program Outline

Our Yellow Belt Certification program entails 12 hours of instruction and hands-on interaction, and employs the five-step Six Sigma process called DMAI²C (Define, Measure, Analyze, Innovate & Improve, and Control).

Training will begin Wednesday afternoon, November 7 at 1 P.M. and end at 5 P.M. The next morning, Thursday, November 8, you'll start at 8 A.M. and be done by 5 P.M.

Day Two Agenda

Measure Phase

- Data collection/types of data
- Charting the variables

Analyze Phase

- Cause-and-effect diagrams
- Flowcharting

Innovate & Improve Phase

- Cost/Benefit analysis
- People involvement matrix

Control Phase

- Process standardization
- Training

Review of key concepts/Graduation

REGISTER ONLINE AT labqualityconfab.com

Questions? Call us at 707-829-9484



21806 Briarcliff Drive, Spicewood, TX 78669

Please provide information as you would like it to appear on your badge.

Name 1 (First, Last, Suffix)

Title _____ Email _____

Name 2 (First, Last, Suffix)

Title _____ Email _____

Name 3 (First, Last, Suffix)

Title _____ Email _____

Organization _____

Phone _____ Fax _____

Address _____

City _____ State _____ Zip+4 _____

Emergency Contact _____ Phone: _____

Groups of 2 or more save \$50 per registration.

TUITION DETAILS: Seminar tuition is payable to THE DARK REPORT.

TUITION CALCULATOR

Six Sigma Yellow Belt Training:

(Certification requires 12 hours of instruction to be held Wednesday afternoon – Thursday all day)

	# people x			
Register on or before September 28	_____ x \$399	=	\$	_____
Register after September 28	_____ x \$449	=	\$	_____

Lab Quality Confab (November 6-7)

	# people x			
Register on or before September 28	_____ x \$845	=	\$	_____
Register after September 28	_____ x \$945	=	\$	_____
Less discounts (if applicable, 2 or more)	_____ x \$50	=	\$	_____

Post-Conference Workshop (November 8)

Lean for Lab Leaders: Achieving Mastery with Concepts, Implementation, and Outcomes All-Day Seminar (8:00 AM – 4:00 PM)

Register on or before September 28	_____ x \$399	=	\$	_____
Register after September 28	_____ x \$449	=	\$	_____

TOTAL TUITION: \$ _____

Method of Payment:

- Check made payable to: THE DARK REPORT
 Mail to: THE DARK REPORT, 21806 Briarcliff Dr, Spicewood, TX 78669
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Lab Quality Confab is produced by THE DARK REPORT
 21806 Briarcliff Dr., Spicewood, TX 78669 • 512-264-7103

Space is limited. It is essential to register early!

When is it? Where is it?

Lab Quality Confab and Process Improvement Institute takes place on Tuesday and Wednesday, November 6-7, 2012, at the Hyatt Regency Hotel in San Antonio, Texas. Six Sigma Yellow Belt Training will be held Wednesday afternoon, November 7, and all day Thursday, November 8.

Where can I stay?

Join all your fellow attendees at the newly renovated, four-diamond Hyatt Regency San Antonio, located right on the Riverwalk! As a Lab Quality Confab attendee your special discounted room rate is \$195 and includes complimentary Internet access. You can book online at <https://resweb.passkey.com/go/LABQUALITYCONFAB2012> or call the hotel at 210-222-1234 and ask for the Confab group rate. Rooms are on a space availability basis until October 12, 2012, so don't delay in making your reservation!

How much does it cost?

Yellow Belt Training and Certification is \$449. Tuition is \$945 for Lab Quality Confab and Process Improvement Institute.

How can I save money on registration?

You have TWO ways to save money on tuition fees. If you register by the early bird date of September 28, your Yellow Belt tuition is reduced to \$399, and your Lab Quality Confab tuition is reduced to \$845. Plus, you can make it a team learning event and save even more—see the TUITION CALCULATOR on this registration form for all the details, or call us at the number below.

What happens if I need to cancel?

Substitutions may be made at any time at no charge. Cancellations through September 30 are subject to a \$50 processing fee. Cancellations after 5pm on September 30 are subject to a \$275 cancellation fee. Cancellations after November 1 are non-refundable.

Can I guarantee my investment?

If you aren't completely satisfied with the scope and content of your workshop, we'll refund your tuition in full, no questions asked. We're confident that you'll find your time spent to be well worth the money you spend.

Can I earn continuing education credits?

Lab Quality Confab has been approved for continuing education units (CEUs) through the American Association of Clinical Chemistry as follows:
 Tuesday, November 6, 7.5 hours
 Wednesday, November 7, 5.5 hours
 Thursday, November 8, 7.5 hours

How do I register?

1. Register online at: www.labqualityconfab.com
2. Call 707-829-9484. Our friendly staff can register you as well as answer any questions you may have.
3. Fax this completed form to 707-829-9483
4. Mail the form with payment to: THE DARK REPORT, 21806 Briarcliff Dr., Spicewood, TX 78669.

Can I sponsor at this event?

A limited number of sponsorship and exhibit opportunities remain for this event. Please contact Jill Pierce at 415-454-7262.