

Laboratory Quality Confab 2009

Lean Boot Camp

***Achieving Mastery with Concepts, Implementation,
and Outcomes***

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Presented by

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Program Notes

Due to the highly interactive and “Just in Time Learning” program structure, each attendee will receive a *Participant Learning Guidebook* at the beginning of the session.

A copy of the program materials, such as PowerPoint slides and handouts, along with a *Learner's Permit CD* of additional information and common Lean templates will be provided.

The following slides provide the learning objectives, program overview, summary of the Lean approach, and common tools to be discussed.

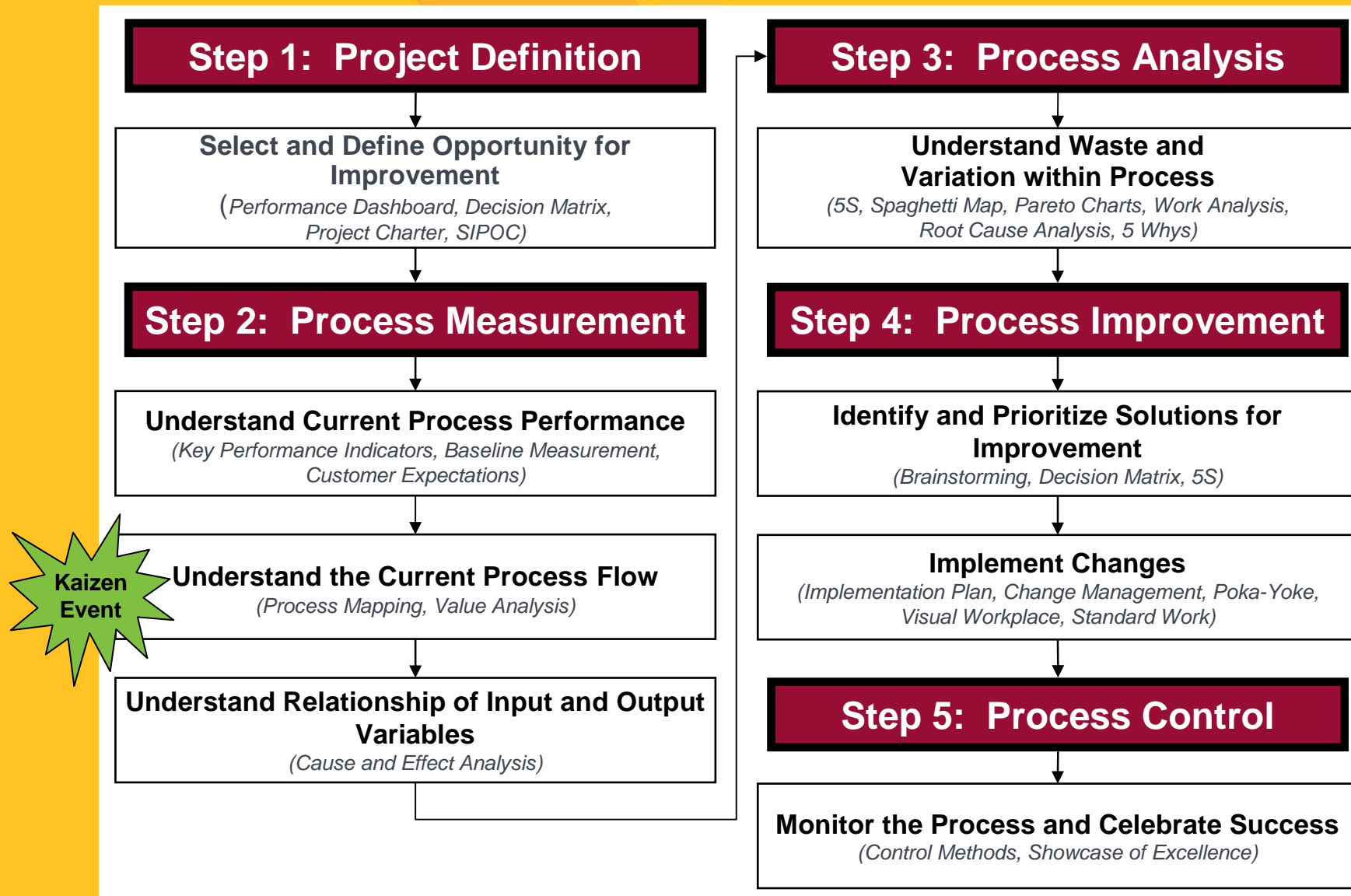
Learning Objectives

- **To develop an understanding of a proven quality improvement and project management approach to streamline processes, improve workflow, and increase resource utilization.**
- **To learn the basic Lean concepts and tools and develop an understanding of where and how those tools are best applied when deploying Lean techniques.**
- **To understand how Lean concepts and tools have been applied by leading healthcare institutions and facilities.**
- **To apply the basic Lean tools to a simulated, participant-driven, hands-on process flow exercise that will allow the participant to immediately incorporate them into daily work practices.**

Program Overview

8:00	Welcome and What's In This For Me?
8:30ish	Lean Lingo and Tidbits
9:00ish	<i>Just In Time</i> Lean and Experiential Learning 1. Define 2. Measure 3. Analyze 4. Improve 5. Control
3:45ish	Next Steps
4:30 (no ish)	Adjourn
Breaks	AM 9:30ish (20 min) Lunch 12-1 PM 2:45ish (15 min)

Simplified DMAIC Approach to Process Improvement



Why Use Lean?

Lean Reduces Waste in a Process

Lean Reduces Errors, Improves Quality

Lean Increases Process Throughput

Lean Energizes Staff!

Great ideas Are
ONE THING.

A GREAT OUTCOME
IS OUR THING.

We are a healthcare diagnostics and quality consultancy intent on delivering cost savings, new revenue, and optimized operations.



Knowledge. Results.

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