



This chart represents 10 random laboratories from our database that underwent a self-assessment against the OLA requirements and subsequently had a peer review or external assessment against the same requirements 2 years later.

Although, as external auditors we have known for some time that laboratories that undergo a rigorous self review or internal audit are more likely to have better outcomes in their external audits, we were surprised at how well the statistics proved this to be the case.

Labs 1, 2, 3 and 6 show that a more thorough review, resulting in a higher number of self-assessed non conformances improved their laboratory's outcomes in the external audit.

Labs 4, 7, 8 and 10 showed that a less than rigorous review can result in a higher number of non conformances cited.

Labs 5 and 9 showed equivocal results.

This slide was prepared in advance of the presentation to illustrate with "numbers" for those of us who prefer to see raw data. Had there been some spare time at the end of the presentation, I was prepared to have a discussion using this chart as a starting point.