

Lab Quality Confab Benefactor Session

Using Coursebuilder to Enhance Leadership Skills

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Lab Education Coordinator
Ochsner Health System
New Orleans, LA

Objectives:

- Upon completion of this session, the learner will be able to:
 - Describe how Coursebuilder can be used to create customized curriculums.
 - Discuss various uses for Coursebuilder within the clinical laboratory.
 - Design courses using Coursebuilder to meet strategic goals.

Who Are We?

- Louisiana's largest non-profit, academic, healthcare system
 - 40 owned, managed and affiliated hospitals and specialty hospitals
 - > 100 health centers and urgent care centers
- Nearly 25,000 employees
 - Louisiana's largest private employer



The **POWER** of **ONE**

Patient • Person • Team • Ochsner



- U.S. News & World Report
 - #1 ranked hospital in Louisiana
 - Recognized as a “Best Hospital” across two specialty categories
 - Ochsner Hospital for Children is the only facility in Louisiana to be recognized as a top 50 children’s hospital for three consecutive years
- Care for patients from all 50 states and more than 70 countries worldwide each year

Our Growth



*Managed or Affiliated Partners

Laboratory Service Line

- Approximately 950 employees
- 21 Laboratories in Louisiana and Mississippi
- 2018 Test Volume
 - 6.6 million tests ordered systemwide

Strategic Plan

- 3 Initiatives:
 - Transitioning from volume to value
 - Ensuring patient safety in all endeavors
 - Performing the **RIGHT** test on the **RIGHT** patient at the **RIGHT** time
 - ⦿ Journey to High Reliability

Lab Leadership Development Series

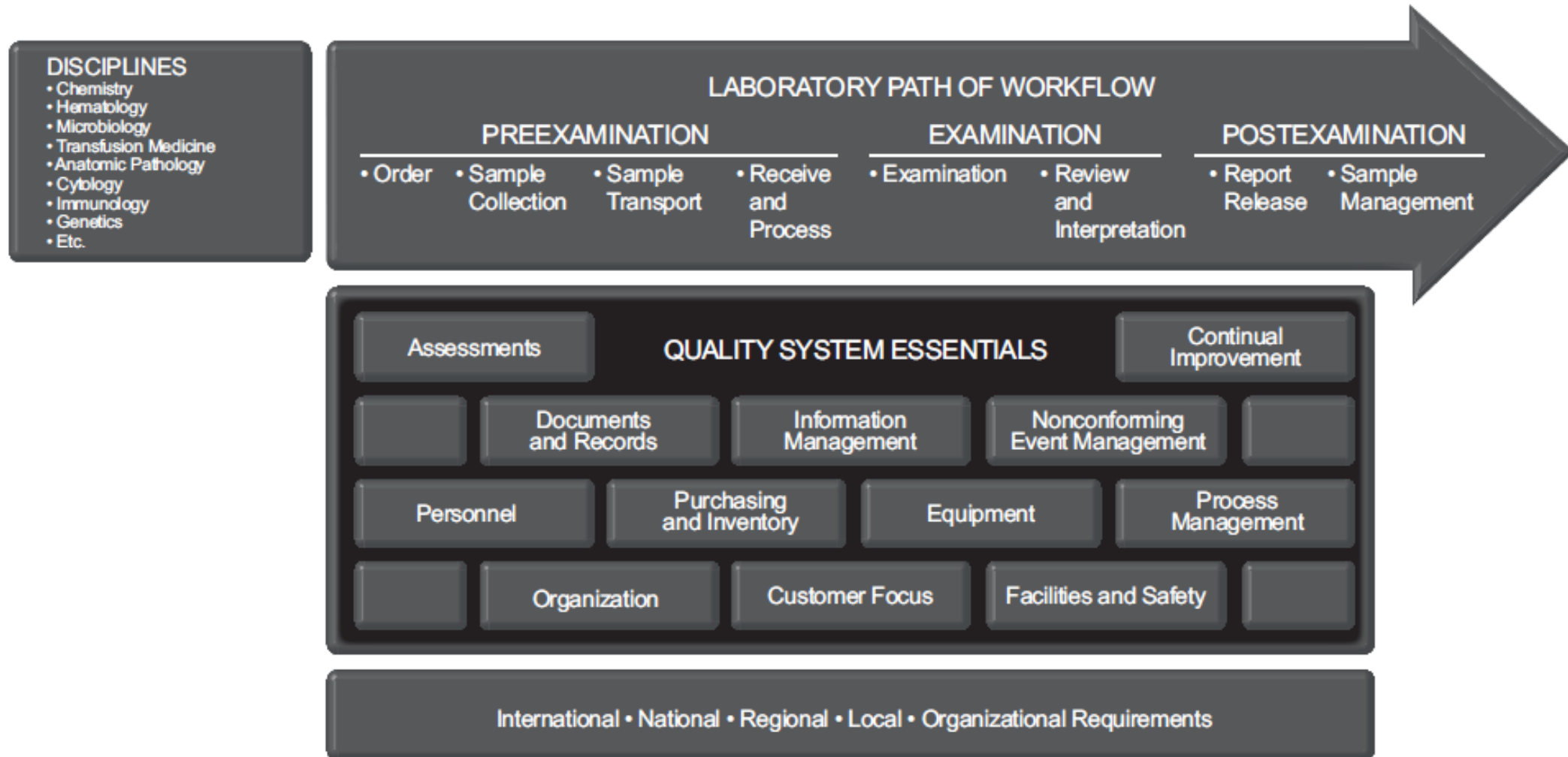
- CAP ISO 15189 Courses
 - With permission from CAP
- CLSI 12 Quality System Essentials
 - Focused on 8

CAP ISO 15189 Courses

- Seven Courses Launched in MediaLab March 2018
 1. 15189 Walkthrough
 2. QMS Implementation Roadmap
 3. Document Control
 4. Quality Manual Development
 5. Management Review
 6. Internal Auditing
 7. Root Cause Analysis

Ochsner PALM Quality Management System Model

as adapted from CLSI QMS01-A4



2019 CLSI Leadership Education Series

Journey to High Reliability

- Non Conforming Event Management (NCE)
- Process Management
- Continuous Quality Improvement
- Personnel
- Documents and Records
- Purchasing and Inventory
- Assessment

Nonconforming Event Management (NCE)

MediaLab Compliance & CE Nonconforming Event Management Title Page Contents Next

Course Preview : NOT FOR CREDIT : NOT RECORDED

Nonconforming Event Management

Author(s): Tammy Porter

This course was customized or built by **Ochsner Health System**, which is solely responsible for the content contained herein. Any continuing education credits assigned to this course are **NOT** sponsored or endorsed by MediaLab.

[Start Course](#) [Course Info](#)

Preview Mode Options

These options may be helpful as you evaluate courses and build your own. Users taking the course outside of preview mode will not see these options.

Show exam questions according to length and randomization settings (as a regular user would see them).

Show all exam questions in order.


[Set Options](#)

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PREVIEW MODE. You are viewing this course in preview mode. Your progress is not bookmarked, your score is not being recorded, and you will not earn CE credit. To take this course normally and save your progress and completion data, access it from the "My Courses" page. You may need to assign it to yourself or select it through "Open Enrollment".

CLSI Leader Education Series

Nonconforming Event Management (NCE)



COURSEBUILDER

How to Create a Course

- 5 Steps:
 1. Log In and Drop down menu
 2. Select correct module
 3. Select Coursebuilder
 4. Select “Add a New Course”
 5. Add course information and Select “Add Course”

Step One

MediaLab

Document Control

Home & To-Do | Permissions | View Documents & Manuals | Need help?

Welcome, **Karrie Hovis!**
Viewing Ochsner Health System

Document Control Home

Me
Karrie Hovis
Site administrator
karrie.hovis@ochsner.org
5047364600

My Organization
Ochsner Health System
Site ID: 56498
Primary Site Administrator: Karen Hoyer
khoyer@ochsner.org

Subscriptions
Compliance & CE expires 1/31/2020 (1000 users)
Histology CE expires 1/31/2020 (25 users)
Document Control expires 1/31/2020 (1000 users)
InspectionProof expires 8/31/2020

Product Releases & Versions

Compliance & CE

Hotfixes	Now	3 hotfixes applied between 5/22/2019 and 5/29/2019	Info
13.4	Current	Released 4/24/2019	Info

Document Control

Hotfixes	Now	4 hotfixes applied between 5/22/2019 and 5/27/2019	Info
5.6	Current	Released 3/7/2019	Info

InspectionProof

Hotfixes	Now	2 hotfixes applied between 5/22/2019 and 5/27/2019	Info
4.3	Current	Released 4/24/2019	Info

[View Help Resources and User's Guides for Document Control](#)
Last updated: 10/7/2019

Help [Hide](#)

Document Control Home & To-Do List

[View Help Video for this Topic](#)

Document Control from MediaLab has two primary goals:

- Make the most up-to-date versions of your institution's policies and procedures available to employees that need to

Step Two

The screenshot shows the MediaLab Document Control interface. At the top, there is a dark blue navigation bar with the 'MediaLab' logo on the left and a 'Log Out' button on the right. Below the navigation bar, there are several icons representing different system features. The main content area is titled 'Document Control Home' and is divided into three columns: 'Me', 'My Organization', and 'Subscriptions'. The 'Me' column contains user information for Karrie Hovis, including her title as Site administrator and contact details. The 'My Organization' column lists 'Ochsner Health System' and identifies Karrie Hovis as the Primary Site Administrator. The 'Subscriptions' column lists various system updates and their expiration dates. On the right side, there is a vertical navigation menu with links to 'My Courses', 'Compliance & CE Administration', 'Document Control', 'InspectionProof', 'Messages', 'My Profile', 'My Account', and 'User Forums and Help'. A red arrow points to the 'Compliance & CE Administration' link, which is also circled in red. Below the navigation menu, there is a section for 'InspectionProof' with a table of updates and a link to view help resources. At the bottom, there is a 'Help' section with a 'Document Control Home & To-Do List' and a link to view a help video.

MediaLab

Document Control Home

Me
Karrie Hovis
Site administrator
karrie.hovis@ochsner.org
5047364600

My Organization
Ochsner Health System
Site ID: 56498
Primary Site Administrator: Karen Hoyer
khoyer@ochsner.org

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Compliance & CE expires 1/31/2020 (1000 users)
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InspectionProof expires 8/31/2020

Home & To-Do

Document Control

My Courses

Compliance & CE Administration

Document Control

InspectionProof

Messages

My Profile

My Account

User Forums and Help

View Help Resources and User's Guides for Document Control
Last updated: 10/7/2019

Help

Document Control Home & To-Do List

View Help Video for this Topic

Document Control from MediaLab has two primary goals:

- Make the most up-to-date versions of your institution's policies and procedures available to employees that need to

Step Three

MediaLab Compliance & CE Administration Log Out

Search for a user [Search](#) [Home](#) [Users](#) [Assignments](#) [Courses](#) [CourseBuilder](#) [Reports](#) [Need help?](#)

Welcome, **Karrie Hovis!**
Viewing Ochsner Health System

Get the most from your Compliance & CE subscription. Schedule a kickoff call so that MediaLab can help you get started. [Schedule your kickoff call»](#)

Me Karrie Hovis Site administrator karrie.hovis@ochsner.org 5047364600	My Organization Ochsner Health System Site ID 56498 Primary Site Administrator: Karen Hoyer khoyer@ochsner.org	Subscriptions Compliance & CE expires 1/31/2020 (1000 users) Histology CE expires 1/31/2020 (25 users) Document Control expires 1/31/2020 (1000 users) InspectionProof expires 8/31/2020
-------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Account Information - Check your subscription status and view / print orders, quotes, and receipts

[My Account »](#)

[Renew Online »](#)

Quick Links - Access key areas of the MediaLab system

[Manage Users »](#)

[Manage Assignments and Course Availability »](#)

[View Reports »](#)

Enter a user's name into the [search box](#) at the top of the page to access his or her individual course activity report.

[Change Options »](#)

Manage Your Profile - Keep your personal contact information up-to-date

[Change Organization and Billing Information »](#)

[Edit Your Profile »](#) (e-mail address, change password, e-mail preferences)

Product Release Versions			
Compliance & CE			
Hotfixes	Now	3 hotfixes applied between 5/22/2019 and 5/29/2019	Info
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[View Help Resources and User's Guides for Compliance & CE](#)
Last updated: 10/7/2019

Help [Hide](#)

Compliance & CE Administration Home

[View Help Video for this Topic](#)

Welcome to Compliance & CE Administration. From here, you can access administrative features of the system, including adding users, assigning courses, viewing courses, creating

Step Four

MediaLab

Compliance & CE Administration

Log Out

Home Users Assignments Courses CourseBuilder Reports Need help?

Welcome, **Karrie Hovis**!

Viewing Ochsner Health System

[View Help Resources and User's Guides for Compliance & CE](#)

Last updated: 10/7/2019

Help [Hide](#)

CourseBuilder

CourseBuilder lets you build your own custom courses and customize MediaLab courses to suit your needs.

Custom course that you build can contain content pages, images, downloadable files, graded and ungraded questions (multiple choice, T/F, fill-in-the-blank, matching, drag-and-drop), exam questions, pretest questions, Document Control policies and procedures, videos, audio, Flash animation, and more.

Who Can Add, Edit, and Delete Custom Courses?

Site administrators can work on any course. Click on the **CourseBuilder** tab to view, add, edit, and delete custom courses.

Subadministrators can have a CourseBuilder subadministrator role for a particular custom course. This lets them edit the selected course. Subadministrators access this by logging in, then clicking on the **Subadministrator** tab, then clicking "CourseBuilder" next to the course they want to edit.

Subadministrators can also have an "Ability to add new courses" subadministrator role. This lets them add new courses, whether from scratch, importing a MediaLab course, copying an existing course, or uploading a PowerPoint. Subadministrators can then edit the courses they've created.

Add Courses - Create your own custom online courses or customize a MediaLab course

Add a New Custom Course »

Create a New Custom Course from a PowerPoint / PDF File or Replace PowerPoint / PDF Content in an Existing Course »

Import a MediaLab or Shared Course or Checklist for Customization »

Copy and Customize a Course from a Division »

Import a SCORM or AICC Course »

Download the CourseBuilder User's Guide (PDF) »

More Options

Add or Edit Resources »

Add or Edit Continuing Education Credits for Custom Courses »

Organize Courses and Checklists Using Curricula »

Your Custom Courses and Checklists

List By Curriculum | List Alphabetically

Search

Click on the + button next to a curriculum to see associated custom courses and checklists.

- Blood Banking / Immunohematology
- Hematology
- Lab Leadership Development Series - CLSI Journey to High Reliability
- Lab Leadership Development Series - ISO 15189 Courses
- Ochsner Health System Custom Courses
- OHS Laboratory Information System

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Our Leadership Curriculums

MediaLab Compliance & CE Administration Log Out

Search for a user [Search](#)

[Home](#) [Users](#) [Assignments](#) [Courses](#) [CourseBuilder](#) [Reports](#) [Need help?](#)

Welcome, **Karrie Hovis!**
Viewing **Ochsner Health System**

[View Help Resources and User's Guides for Compliance & CE](#)
Last updated: 10/7/2019

CourseBuilder

Add Courses - Create your own custom online courses or customize a MediaLab course

- [Add a New Custom Course »](#)
- [Create a New Custom Course from a PowerPoint / PDF File or Replace PowerPoint / PDF Content in an Existing Course »](#)
- [Import a MediaLab or Shared Course or Checklist for Customization »](#)
- [Copy and Customize a Course from a Division »](#)
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- [Download the CourseBuilder User's Guide \(PDF\) »](#)

More Options

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- [Hematology](#)
- [Lab Leadership Development Series - CLSI Journey to High Reliability](#)
- [Lab Leadership Development Series - ISO 15189 Courses](#)
- [Ochsner Health System Custom Courses](#)
- [OHS Laboratory Information System](#)

Help

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Step Five

MediaLab

Search for a user Search

Compliance & CE Administration Log Out

Home Users Assignments Courses CourseBuilder Reports Need help?

Welcome, Karrie Hovis
Viewing Ochsner Health System

[View Help Resources and User's Guides for Compliance & CE](#)
Last updated: 10/7/2019

Help [Help](#)

Add a New Custom Course

Add a new course that will be available to your users to access through MediaLab.

First, enter a **course name** and a **course author**. These are required fields.

Next, you may enter **additional information** about the course. This field is optional. Then select whether you would like the course to appear only within Compliance & CE, or in both Compliance & CE and Compass.

Select the **curricula** to which you would like to add the course by clicking the boxes next to the appropriate **curricula** in the scrolling box. **Curricula** are lists of courses related by topic. You may also create new **curricula**, and add the course to them by entering names for the **curricula** in the text box.

Finally enter the number of credit hours the course will be worth. This feature is intended for internal tracking of continuing education requirements by your institution. MediaLab does not endorse or award the **continuing education credits** that you define above. Your institution claims full responsibility for the credits awarded. Continuing education hours defined below are not ASCLS P.A.C.E.® approved, and therefore they may not meet ASCP, AMT, NCA, and state license renewal requirements. Please check with these organizations to determine eligibility of CE credits. The CE credits defined below are primarily designed to be used for your institution's internal continuing education requirements.

Click the **Add Course** button when the appropriate information has been entered.

[Was this helpful? Have a question or correction?](#)

1. Course Name

2. Author

3. Additional Information

4. Publishing Status

5. Curricula

CE Credit

Exam Feedback

Graded vs. Ungraded

6. ADD COURSE

Add Course

Media Supported

- Picture Files
- Document Files
 - Adobe Acrobat (PDF)
 - Text File (TXT)
 - Microsoft Word (DOC)
 - PowerPoint (PPT)
 - Excel Spreadsheet (XLS)
- Video Files
- Audio Files

User's Guide

The screenshot shows the MediaLab CourseBuilder interface. At the top, there is a navigation bar with 'MediaLab' on the left and 'Compliance & CE Administration' on the right. Below the navigation bar, there is a search bar for users and a 'Search' button. The main content area is titled 'CourseBuilder' and contains several sections: 'Add Courses', 'More Options', and 'Your Custom Courses and Checklists'. In the 'Add Courses' section, the link 'Download the CourseBuilder User's Guide (PDF) »' is circled in red, and a large red arrow points to it from the right. The 'More Options' section includes links for adding or editing resources, continuing education credits, and organizing courses. The 'Your Custom Courses and Checklists' section has a search bar and a list of curriculum items. On the right side of the interface, there is a 'Help' sidebar with a 'Hide' button. The sidebar contains a 'View Help Resources and User's Guides for Compliance & CE' link, a 'Last updated: 10/7/2019' timestamp, and a 'CourseBuilder' section with a 'Who Can Add, Edit, and Delete Custom Courses?' heading and detailed text about subadministrator roles.

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COURSEBUILDER

User's Guide

Build your own courses or customize ours!

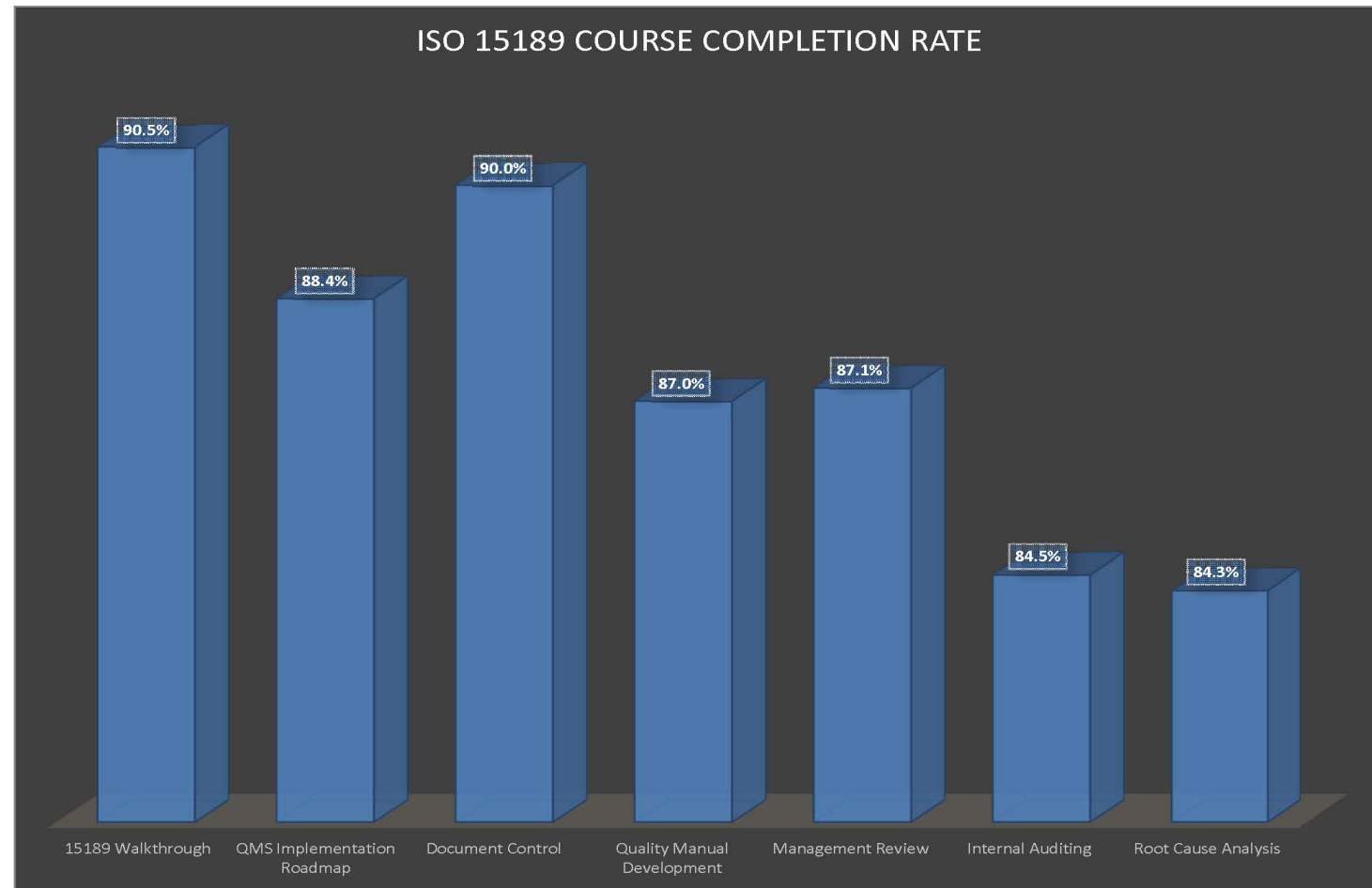
Revised: 6/2019

Help!

The screenshot shows the 'Add a New Custom Course or Checklist' form in the MediaLab interface. The form includes fields for Course Name, Course Author (Kazlie Novis), Additional Information, Publishing Status (Published - can be assigned to users), Curricula (checkboxes for Abbott, Biotechnology, Blood Banking / Immunohematology, Body Fluids, Case Studies, CLIA Competency, Clinical Chemistry / Urinalysis / Toxicology, DOT, etc.), Continuing Education Credit Hour(s) (0), and Give correct/incorrect feedback to students during exams? (Yes - Give correct/incorrect answer feedback). A red circle highlights the 'Help' sidebar on the right, which contains the text: 'Add a New Custom Course', 'Add a new course that will be available to your users to access through MediaLab.', 'First, enter a course name and a course author. These are required fields.', 'Next, you may enter additional information about the course. This field is optional. Then select whether you would like the course to appear only within Compliance & CE, or in both Compliance & CE and Compass.', 'Select the curricula to which you would like to add the course by clicking the boxes next to the appropriate curricula in the scrolling box. Curricula are lists of courses related by topic. You may also create new curricula, and add the course to them by entering names for the curricula in the text box.', 'Finally, enter the number of credit hours the course will be worth. This feature is intended for internal tracking of continuing education requirements by your institution. MediaLab does not endorse or award the continuing education credits that you define above. Your institution claims full responsibility for the credits awarded. Continuing education hours defined below are not ASCA P.A.C.E. approved, and therefore they may not meet NCP, AMT, NCA, and state license renewal requirements. Please check with these organizations to determine eligibility of CE credits. The CE credits defined below are primarily designed to be used for your institution's internal continuing education requirements.', 'Click the Add Course button when the appropriate information has been entered.', and a link 'Was this helpful? Have a question or correction?'. Red arrows point from 'User Guide:' and 'Instructions:' labels to the help content.

METRICS

ISO 15189 Courses Completion Rate



ISO 15189 Courses Total Hours

COURSE	% COMPLETE	# COMPLETED	TOTAL	To be Completed	Course Hours	Total Hours Completed	
15189 Walkthrough	90.5%	67	74	7	2	134	
QMS Implementation Roadmap	88.4%	61	69	8	2	122	
Document Control	90.0%	63	70	7	2	126	
Quality Manual Development	87.0%	60	69	9	2	120	
Management Review	87.1%	61	70	9	2	122	
Internal Auditing	84.5%	60	71	11	3	180	
Root Cause Analysis	84.3%	59	70	11	6	354	
						1158	Grand Total

CLSI Courses

- 5 Courses Built
- 300 minutes of course material
- 3 PowerPoint Presentations
- 2 Video Presentations
- Quiz with each course
 - 80% to pass
 - 100% passage rate



MediaLab

Laboratory-Centric Quality Management Solutions

One Platform, Many Quality System Options

October 15 & 16, 2019

Who is MediaLab?


- We are a leading provider of cloud-based laboratory software solutions worldwide since 2001.
- MediaLab's founder is a pathologist and our staff includes the experience of former laboratory administrators and educators.
- MediaLab ONLY works within the healthcare industry.
- We believe in using quality-driven processes and intuitive tools to manage the compliance pressures your laboratory faces.
- We support over 3,500 customers including hospital labs, reference labs, specialty labs, public health labs, DoD labs, and more.
- MediaLab values client relationships - much of our new sales are based on referrals!







Compliance & CE























- Robust, online learning management system
- Create custom, self-grading courses using Coursebuilder
- Add extras: Word or PDF files, PowerPoint slides, images, audio, and video
- Provide continuing education, safety and compliance courses
- Assignment, tracking and reporting features

View Reports

All users (Only active users) 
Curriculum: HIPAA, Curriculum: Laboratory Safety, Curriculum: Medicare Compliance, Curriculum: OSHA Compliance
Completed assignments as of today
Assigned between 10/10/2018 and 10/10/2019

[Printable Version](#) [Export to CSV](#)

Status Legend  Not started,  Failed,  In Progress,  Complete

User	Course / Checklist	Assigned	Completed	Due	Content	Exam	Time
 Smith, Li	Packaging and Shipping Infectious Materials	3/6/2019	5/3/2019	12/1/2019	Complete	80%	0h 51m 
 Smith, Lyudmila	Laboratory Ergonomics	7/18/2019	7/31/2019	8/1/2019	Complete	100%	0h 20m 
 Miller, Bernard	Laboratory Ergonomics	7/18/2019	8/1/2019	8/1/2019	Complete	90%	0h 9m 
 Garcia, Walden	Laboratory Ergonomics	7/18/2019	7/31/2019	8/1/2019	Complete	100%	0h 19m 
 Brown, Maria	Laboratory Ergonomics	7/18/2019	7/18/2019	7/31/2019	Complete	100%	0h 17m 
 Harris, Sabina	Packaging and Shipping Infectious Materials	6/21/2019	6/28/2019	7/21/2019	Complete	87%	1h 6m 
 Robertson, Alexis	Packaging and Shipping Infectious Materials	6/14/2019	6/26/2019	7/14/2019	Complete	80%	0h 56m 
 Smith, Nikko	Packaging and Shipping Infectious Materials	6/3/2019	6/6/2019	7/3/2019	Complete	87%	0h 36m 
 Garcia, Michael	Packaging and Shipping Infectious Materials	6/3/2019	7/2/2019	7/3/2019	Complete	73%	0h 49m 
 Lee, William	Packaging and Shipping Infectious Materials	5/31/2019	6/1/2019	6/30/2019	Complete	80%	2h 37m 
 Owens, Marlene	Packaging and Shipping Infectious Materials	5/20/2019	6/17/2019	6/19/2019	Complete	80%	0h 14m 





Lisa D.

Quality Manager

Hospital & Health Care, 51-200 employees

Used the software for: 2+ years

Overall Rating

★★★★★ 5/5

Ease of Use

★★★★★ 5/5

Customer Service

★★★★★ 5/5

Features

★★★★★ 5/5

Value for Money

★★★★★ 5/5

“Such an easy system to keep up with regulatory requirements...wish it was around long time ago!”

Overall: Made everyday tasks require much less time, so that I could focus on matters that need more attention.

Pros: Not only does this software help our lab stay in compliance, it makes it so easy. New users are able to figure out how to navigate it with very little instruction, which makes them more eager to go back to it again and again. As an administrator, I can pull important information quickly to help me stay on top of matters before they fall through the cracks! Our management team likes the e-mail reminders, which frees us from micro-managing our employees. Staff from all levels appreciate its usefulness!

Check out our glowing reviews on Capterra

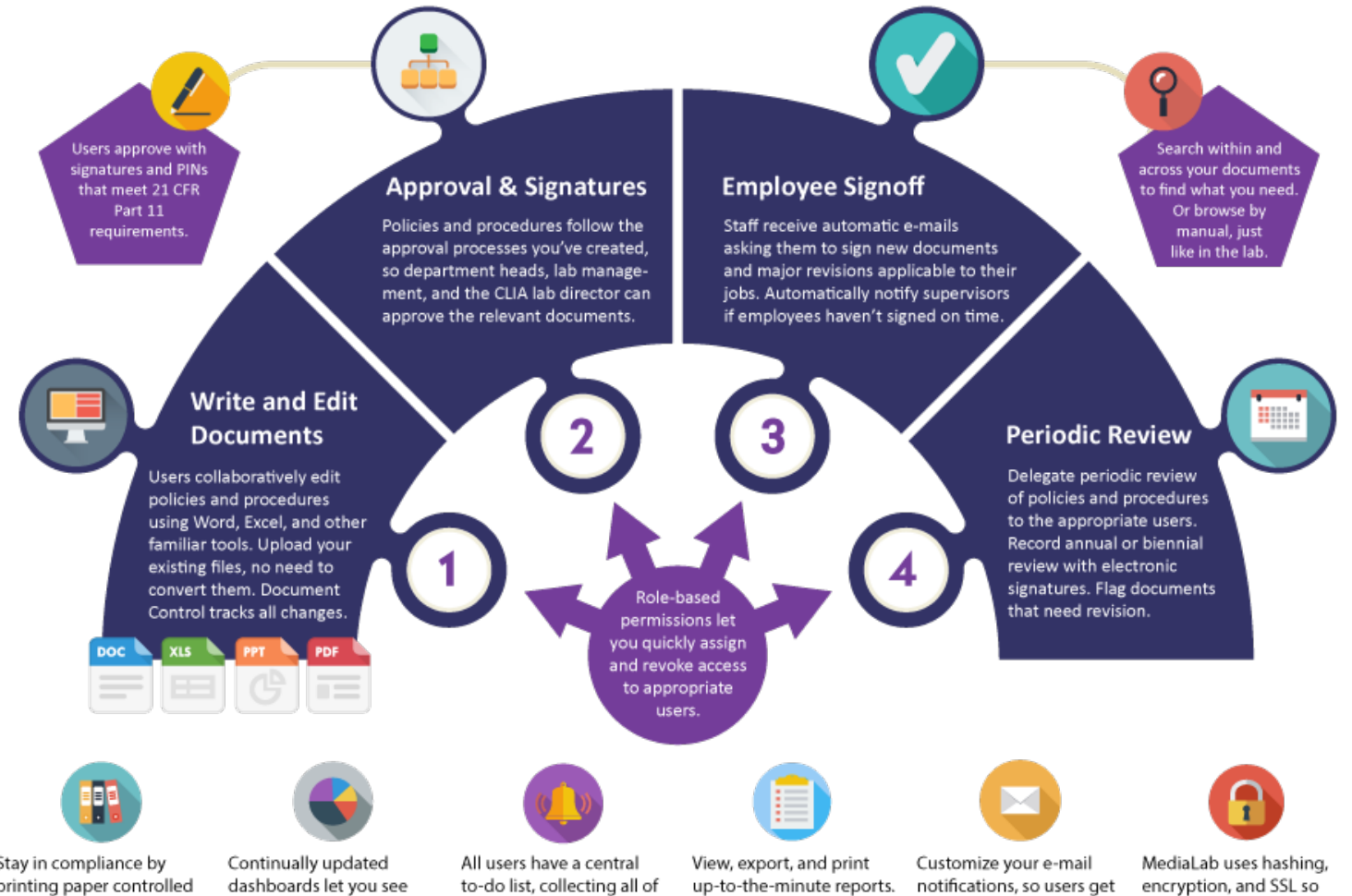
<https://www.capterra.com/p/165069/Compliance-CE/reviews/>



Document Control

- User-friendly
- Manage SOPs, policies, forms, IQCPs, and more
- Custom approval and review workflows
- Automated sign-off requests, approval requests
- Email reminders!!!

Policies, procedures, lab director approval, biennial review. With **Document Control**, nothing falls through the cracks.



Document Control

Managing the Full Document Life Cycle



Upload/Organize

Upload and organize your existing SOPs, policies, forms, job aids, attachments, and more into sleek online manuals



Revise

Revise documents easily with automated approval processes and employee sign-offs



Receive

Receive automated periodic review reminders specific for each document and admin



To-Do Lists

Individualized To-Do lists show admins and employees exactly what tasks require their attention



System Syncing

Seamlessly syncs with InspectionProof to provide access of current and approved documents at all times



InspectionProof



Create

Create online inspection events with your actual inspection windows and custom CAP checklists

- On-site AND Self-inspections



Add Evidence

Use your approved and current SOPs, policies, and documents to add evidence of compliance to checklist items



Updates

Document links automatically update as revisions are made in Document Control



Delegate

Delegate checklists to respective supervisors, directors, admins



Review

Review your progress in real-time

- CAP, COLA, TJC, ASHI, AABB, and more
- Self, mock, and on-site
- Syncing to newest checklist versions



Personnel Documentation

- Define and assign required document types by title or job description
- Delegate the user(s) responsible for uploading documentation
- Access all documentation in one place
- View and search Word, PDF, and scanned images of documentation
- Reports for users, groups, and documentation types
- Meet CMS, CAP, and Joint Commission requirements for personnel records

Personnel Documentation Types

[Add a New Personnel Documentation Type »](#)

Name

[Academic Diploma or Transcript](#)

[Board certification \(MediaLab default\)](#)

[College degree \(associate degree, bachelor's, master's, earned doctorate, medical degree\) \(MediaLab default\)](#)

[Continuing Medical Education \(CME\) credit hours \(MediaLab default\)](#)

[Curriculum Vitae \(CV\) / resume showing laboratory training and experience \(MediaLab default\)](#)

[Education transcript showing earned credit hours from accredited institutions \(MediaLab default\)](#)

[High school diploma or equivalent \(MediaLab default\)](#)

[National laboratory personnel license \(ASCP, AMT, etc.\) \(MediaLab default\)](#)



POCT Compass

- Competency profiles for each POCT device or PPM
- Use our pre-built library or create your own
- Develop observation checklists, PT activities, problem-solving quizzes
- Document skills fairs, maintenance logs, and more
- Assign, observe, review, and track
- Powerful reporting

Search for a user [Search](#) [Home](#) [Users](#) [Assignments](#) [Courses](#) [Checklists](#) [CourseBuilder](#) [Reports](#) [Need help?](#)

[Users](#) » [User Report](#) » **View Checklist** Welcome, **Leah Clark!**
MediaLab

Checklist: Department of Transportation (DOT) Federally Regulated Urine Specimen Collection Training
Assigned to: Alicia Brown
Checklist status: Incomplete: 5 tasks have not been marked.
Observed by: Not yet observed
Applicable CLIA Competency Assessment Procedures: No CLIA competency assessment procedures are specified for this checklist.

The following checklist items must be performed in the presence of a qualified collector, who has demonstrated necessary knowledge, skills, and abilities by meeting **one or more** of the following criteria: (i) Regularly conducting DOT drug test collections for a period of at least a year; (ii) Conducting collector training under this part for a year; or (iii) Successfully completing a "train the trainer" course.

The qualified collector's **name** and **contact information** (including e-mail and phone number) **must be listed in the comment field for each task** that he / she observed. By checking the Y (Meets standard) column and providing his / her name and contact information, the collector attests in writing that he / she is a qualified collector as described above, and that the observed mock collection was **error-free**.

[Generate printable PDF version »](#)

Don't forget to click "Save Changes to Checklist" to record your changes!

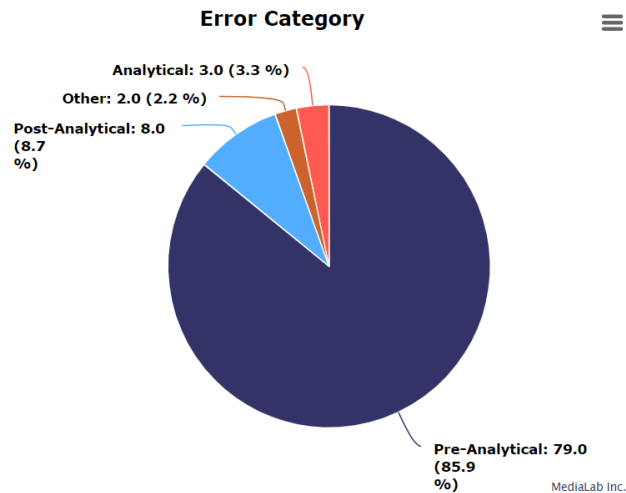
N	Y	E	n/a		Comments	Student Signoff
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Task 1: 1. Uneventful collection. Perform an uneventful urine collection in the presence of a qualified collector.	Correctly completed task. - Leah Clark 10/5/2011	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Task 2: 2. Uneventful collection Perform a second uneventful urine collection in the presence of a qualified collector.	Correctly completed task. - Leah Clark 10/5/2011	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Task 3: 3. Collection of specimen in which temperature of the urine specimen is	Incorrectly followed procedure on how to successfully	<input type="checkbox"/>



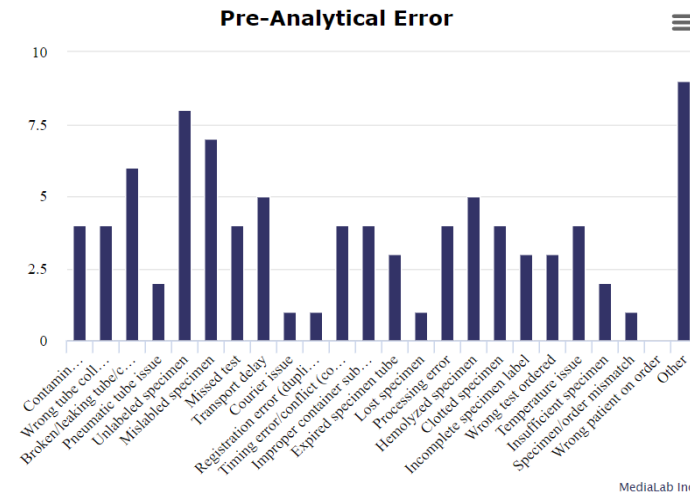
IQE - CAPA

- Non-conforming event management
- Use templates or custom build event forms
 - NCE, PT failures, Customer feedback, Change Control, and more
- Create and export beautiful reports, charts, and data table with ease

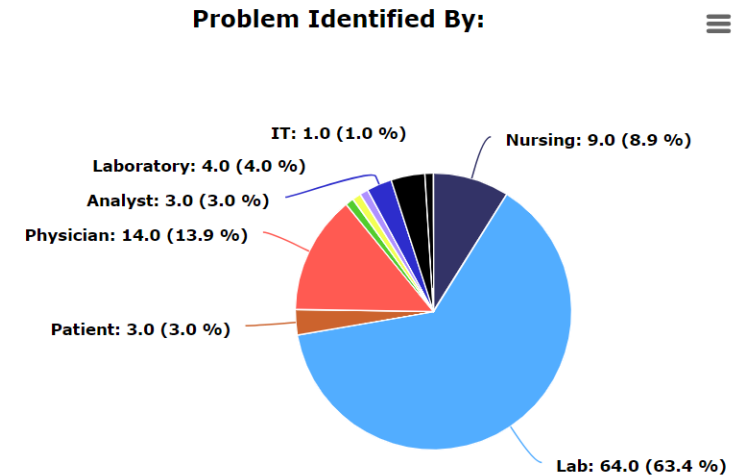
Error Category



Pre-Analytical Error



Problem Identified By:



Virtual Microscopy Simulators

Assembled and peer-reviewed by a panel of experts from the Louisiana State University Health Science Center and MediaLab:

- White Blood Cell Differential Simulator
- Advanced White Blood Cell Differential Simulator
- Red Blood Cell Morphology Case Simulator
- Urinalysis Case Simulator
- Body Fluid Count Simulator

Case Simulator

Progress

Answers Provided 66 of 100


Answers

	Total	Correct	Incorrect
band neutrophil	0	0	0
basophil	0	0	0
blast	47	0	32
eosinophil	1	0	1
lymphocyte	0	0	0
metamyelocyte	0	0	0
monocyte	48	0	31
myelocyte	3	0	1
nucleated red blood cell	1	0	1
promyelocyte	0	0	0
reactive lymphocyte	0	0	0
segmented neutrophil	0	0	0
	100	0	66

Images

- 70. Image 70
- 71. Image 71
- 72. Image 72
- 73. Image 73

Video Review



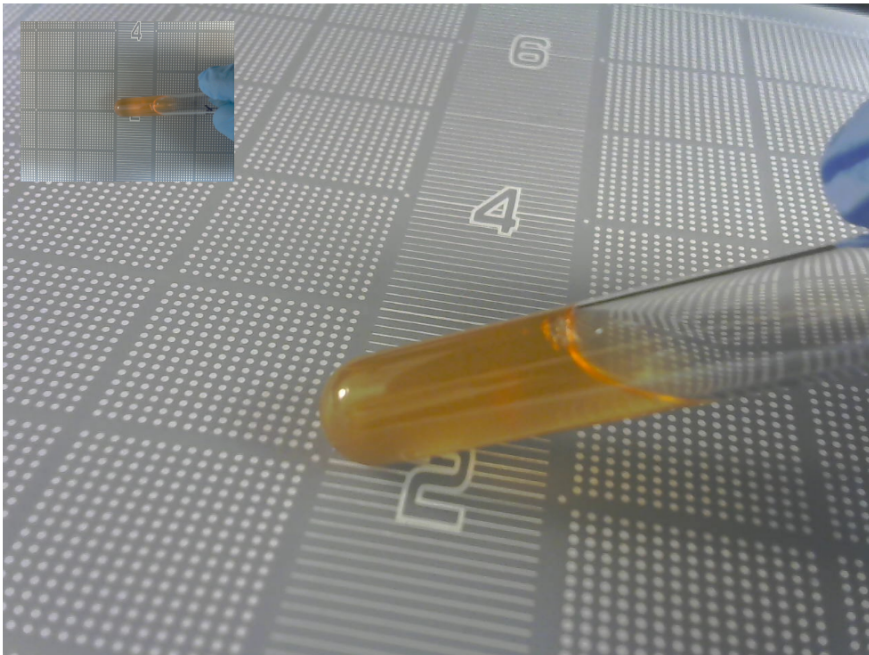
NOTE: Please wait while the video loads. This video is quite large, so it may take a minute or two before it begins playback.

Virtual Microscopy Simulators

MediaLab
Body Fluid Count Simulator

Case 1: Peritoneal fluid from a 45 year male

Appearance Hemocytometer Calculation Cytospin Identify Cells Tutorial

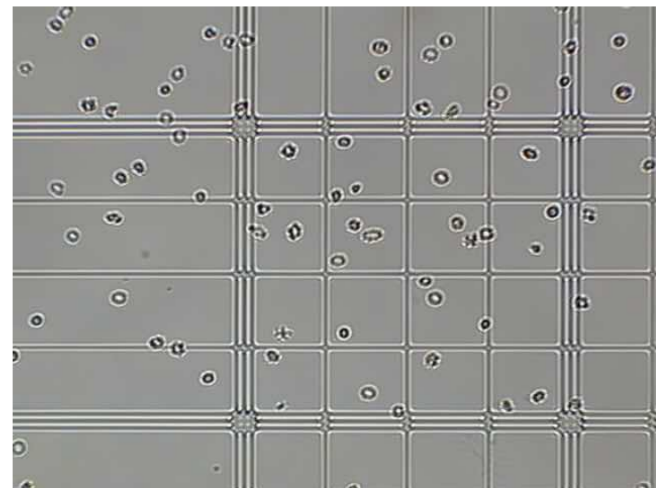


Gross Appearance

Color
Clarity
Specimen Contains Clots / Clumps

Case 1: Peritoneal fluid from a 45 year male

Appearance Hemocytometer Calculation Cytospin Identify Cells Tutorial



Focus - Focus +

Previous Overview Next

Field Number 1 of 5

Hemocytometer Cell Count

Square #	Nucleated Cells	RBCs
1		
2		
3		
4		
5		



Virtual Microscopy Simulators

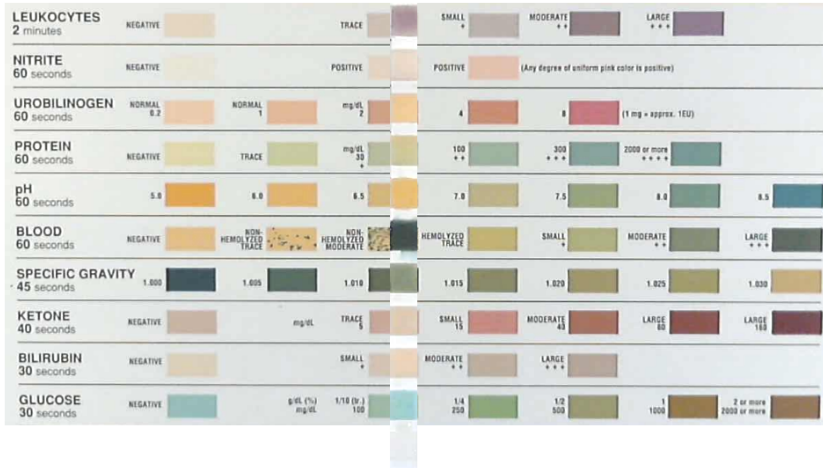
MediaLab
Body Fluid Count Simulator

70 year old male from home health service

Appearance Chemistry Microscopic Tutorial

Drag the stick over the chart to help you read the result.

Image using Multistix 10 SG Reagent Strips (Siemens #2141)



Appearance

Color

Clarity

Chemistry

Leukocytes

Nitrite

Urobilinogen

Protein

pH

Blood

Specific Gravity

Ketone

Bilirubin

Glucose

Microscopic

WBCs (/hpf)

RBCs (/hpf)

Epithelial cells (/hpf)

Epithelial cell type

Yeast

Bacteria

Trichomonas

Microscopic - Casts

hyaline

RBC casts

WBC casts

fine granular

coarse granular

70 year old male from home health service

Appearance Chemistry Microscopic Tutorial



50 microns

Focus - Focus +
Previous Overview Next

Field Number 12 of 50

Appearance

Color

Clarity

Chemistry

Leukocytes

Nitrite

Urobilinogen

Protein

pH

Blood

Specific Gravity

Ketone

Bilirubin

Glucose

Microscopic

WBCs (/hpf)

RBCs (/hpf)

Epithelial cells (/hpf)

Epithelial cell type

Yeast

Bacteria

Trichomonas

Microscopic - Casts

hyaline

RBC casts

WBC casts

fine granular

coarse granular



NEXT STEPS

01

Obtain a quote online or contact MediaLab for a quote and/or request a free trial

02

Purchase via PO, check or credit card

03

Activation:
Systems are activated same-day that payment is received

04

Train/Implement:
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