# Lab Quality Confab (November 6-7)

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<td>Less discounts (if applicable, 2 or more)</td>
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**TOTAL TUITION:** $1,240

# Post-Conference Workshop (November 8)

Lean for Lab Leaders: Achieving Mastery with Concepts, Implementation, and Outcomes All-Day Seminar (8:00 AM – 4:00 PM)

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Six Sigma Yellow Belt Training:

(Certification requires 12 hours of instruction to be held Wednesday afternoon – Thursday all day)

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**TOTAL TUITION:** $848

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**Space is limited. It is essential to register early!**

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**Frequently Asked Questions**

**When is it? Where is it?**

Lab Quality Confab and Process Improvement Institute takes place on Tuesday and Wednesday, November 6-7, 2012, at the Hyatt Regency Hotel in San Antonio, Texas.

**Where can I stay?**

Join all your fellow attendees at the newly renovated, four-diamond Hyatt Regency San Antonio, located right on the Riverwalk! As a Lab Quality Confab attendee your special discounted room rate is $195 and includes complimentary Internet access. You can book online at https://resweb.passkey.com/go/LABQUALITYCONFAB2012 or call the hotel at 210-222-1334 and ask for the Confab group rate. Rooms are on a space availability basis until October 12, 2012, so don’t delay in making your reservation!

**How much does it cost?**

Tuition is $945 for Lab Quality Confab and Process Improvement Institute. An additional fee required for the special post-conference workshop on Thursday, November 8.

**How can I save money on registration?**

You have TWO ways to save money on tuition fees. If you register by the early bird date in September 28, your tuition is reduced to $845. You can make this a team learning event! Bring four or more from your organization and register each at $495—a discount of more than 50% from full registration. That’s unbelievable value for two days chock-full of knowledge, techniques and the best networking in the lab testing industry. Of course, we also offer a $50 discount per registration for two or more colleagues registering from your company. Groups of three receive a $75 discount on each registration. Please call us at the number below for these special multiple discount codes.

**What happens if I need to cancel?**

Substitutions may be made at any time at no charge. Cancellations through September 30 are subject to a $50 processing fee. Cancellations after 5pm on September 30 are subject to a $275 cancellation fee. Cancellations after November 1 are non-refundable.

**Can I guarantee my investment?**

If you aren’t completely satisfied with the scope and content of Lab Quality Confab—if you don’t leave with dozens of new techniques to improve the way you do business—we’ll refund your tuition in full, no questions asked. We’re confident that you’ll find your time at Lab Quality Confab and Process Improvement Institute to be well worth the money you spend.

**Can I earn continuing education credits?**

Lab Quality Confab has been approved for continuing education units (CEUs) through the American Association of Clinical Chemistry as follows:

- Tuesday, November 6, 7.5 hours
- Wednesday, November 7, 5.5 hours
- Thursday, November 8, 7.5 hours

**How do I register?**

1. Register online at: www.labqualityconfab.com
2. Call 707-829-9484. Our friendly staff can register you as well as answer any questions you may have.
3. Fax this completed form to 707-829-9483
4. Mail the form with payment to: THE DARK REPORT, 21806 Briarcliff Dr., Spicewood, TX 78669.

**Can I sponsor at this event?**

A limited number of sponsorship and exhibit opportunities remain for this event. Please contact Jill Pierce at 415-454-7262.